Behavioral Health Transition to Managed Care for Rest of State

Agenda

- Behavioral Health Transition to Managed Care
- Health Commerce System
- HARP/HCBS Eligibility Assessment
- Community Mental Health Assessment
- Uniform Assessment Community Mental Health Pilot aka the Interim Solution
- UAS-NY Training Environment
- Organization Readiness
- Milestones

Single Point of Contact and HCS Coordinator Responsibilities

The Single Point of Contact

- Oversee organization's transition to using the Community Mental Health and HARP Eligibility Assessments and associated applications
- Serve as the primary information contact between your organization and State project staff

HCS Coordinator

- Create new HCS user accounts
- Provision OMHCMH roles
- Provision Trust Level 3

Behavioral Health Managed Care Transition

Mainstream MCOs and MLTCs

✓ integrates all Medicaid State Plan covered services for mental illness, substance use disorders (SUDs), and physical health conditions

Health and Recovery Plans (HARPs)

- ✓ manages care for adults with significant behavioral health needs
- ✓ offers access to an enhanced benefit package comprised of Behavioral Health Home and Community Based Services
- ✓ offers Health Home care management services

HIV Special Needs Plans (SNPs)

✓ Individuals meeting the HARP eligibility criteria who are already enrolled in an HIV SNP may remain enrolled in the current plan and receive the enhanced benefit of a HARP

HARP/HCBS Assessment

- HARP Health and Recovery Plan
- HCBS Home and Community Based Services
- Subset of items are used from the Community Mental Health Assessment
- HARPs will manage care for adults with significant behavioral health needs

Community Mental Health Assessment

- Researched and validated by interRAI
- Comprehensive assessment
 - designed to incorporate the person's needs, strengths and preferences when assessing the key domains of function, mental and physical health, social support and service use
 - includes items to describe the performance and capacity of the person in a variety of domains, with the majority of items serving as specific triggers for care planning
 - information used to assist in the identification of needs and to inform and support individual goals and appropriate interventions
- · Adapted for New York State

Assessor Qualifications

- Education
- Experience
- Training and Supervision

The State may waive such qualifications, on a selected basis and under circumstances it deems appropriate which may include care manager capacity issues. The waiver request form can be found at http://www.health.ny.gov/health-care/medicaid/program/medicaid-health-homes/harp-hiv-snp.htm

Health Commerce System (HCS)

UAS-NY Training Environment

Uniform
Assessment Community
Mental Health
Assessment
Pilot (Interim
Solution)

UA-CMH Roles

Role	Description
OMHCMH-01 Assessor	Ability to initiate, conduct and sign assessments
OMHCMH-02 Manager	Ability to review assessments and access reports

- Both OMHCMH roles are available to Health Homes and Health Home Care Management Agencies
- Managed Care and Managed Long Term Care Organizations only have access to the Manager role

UAS-NY Training Environment

- Required Courses
- Recommended Courses
- User roles determine what training is deemed required
- Access to the training environment (and the Interim Solution) requires an HCS Account and Trust Level 3
- Proof of Course Completion

Uniform Assessment – Community Mental Health Pilot = Interim Solution

- Web-based application accessed through the Health Commerce System
- Role-based application that guides user privileges
- Contains Community Mental Health Assessment and HARP/HCBS Eligibility Assessment Tool
- Reports available to support management and care planning

It is anticipated that the CMHA will be integrated into the UAS-NY in 2017.

Health Commerce System (HCS)

- Secure, Web Portal
 - Authenticates users
 - Contains a wide range of restricted and non-restricted applications
- Organizations are grouped by Organizational Type:
 - Organizational type based on operating certificates
 - ✓ Managed Care
 - ✓ Health Home Program
 - ✓ Health Home CMA

Only these organization types have access to the UA-CMH Pilot application and roles.

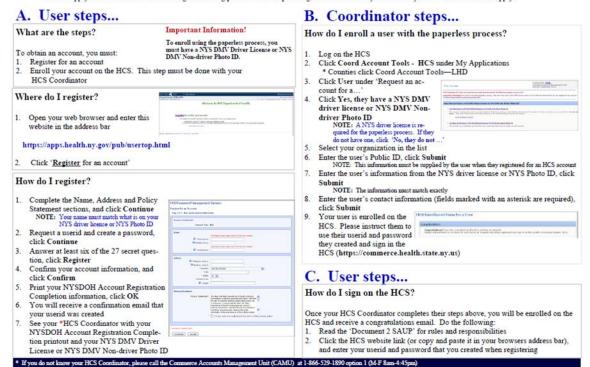
• Provides additional security by limiting the organization types that can access applications

HCS User Accounts

- All Users must have their own active HCS User Account
- Only one HCS account per user
- Staff without an active account must work with their HCS Coordinator and use the Paperless HCS User Account process
- Path to Quick Reference Guides: From HCS homepage My Content > Documents by Group > View All Document Groups > Coordinator > HCS Coordinator

Paperless HCS User Account

NEW! Paperless HCS User Accounts for non medical professionals OR all those needing access to UAS. The Health Commerce System (HCS) user account request has gone paperless! No more signatures and notary. Applying for an HCS user account is as simple as filling out an online form and having a NYS DMV Driver License or NYS DMV Non-driver Photo ID. People that do not have a NYS DMV Driver License or NYS DMV Non-driver Photo ID can still apply for an HCS user account using the existing process which requires signatures and a notary. Please see your HCS Coordinator to apply.*



Trust Level 3 Assurance for EXISTING HCS **User Accounts**

Coordinator's Update Tool

Manage People | Update Contact Info | Manage Role Assignments | Delete Account | Request Account Verify Trust Level

Trust Level for

How to Grant Trust Level 3 Access

- The user must be in person with their NYS driver license or Non-driver Photo ID available.
- Enter the user's information from their NYS driver license or Non-driver Photo ID in the NYS DMV Identity Verification fields below.

The Last and First name fields must match what is on the user's driver license or non-driver photo ID. If it does not match, contact 1-866-529-1890 option 1 and request the name be updated to match the driver license name.

- All fields marked with an asterisk (*) are required.
- Check the box to attest the user's identity was verified, and click Submit

Only successful verifications will acquire Trust Level 3.

NYS DMV Identity Verification		
Last Name:		
First Name:		
NYS DMV ID or Non-driver Photo ID: *		
Date of Birth (YYYYMMDD): *		
Gender (M/F): *	▼	
ZipCode: *		
* I attest by checking the box that	the user's identity was verified and approved	d for Trust Level 3 access.
		Submit Reset
		oubline 1000t

Form Name: Role Assignments Select a Role to Assign/Modify for Z Test Managed LTCP Person in Role? Modify Role Assignments Person in Role? Modify Role Assignme Iedical Director Yes Modify No No No Yes

Coordinator's Update Tool

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Assigning Roles

Coordinator's Update Tool



Form Name: Role Assignments

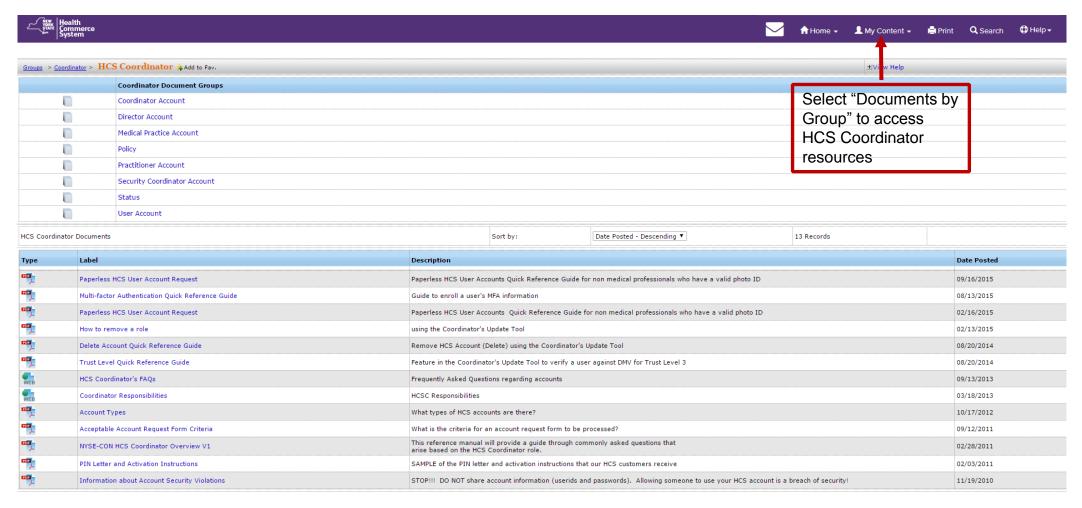
Select a Role to Assign/Modify for Z Test Managed LTCP

Role Description	Person in Role?	Modify Role Assignments	Role Description	Person in Role?	Modify Role Assignments
Chief Executive Officer or President	No	<u>Modify</u>	HPN Coordinator	DOH Assigned	<u>Modify</u>
HPN Organizational Security Coordinator	DOH Assigned	<u>Modify</u>	MAPP Gatekeeper	No	<u>Modify</u>
MAPP SPOC	No	<u>Modify</u>	MAPP User	No	<u>Modify</u>
MEDS Reporting & Analysis	No	<u>Modify</u>	Medical Director	No	<u>Modify</u>
Order Official Prescriptions	N/A	<u>Modify</u>	PNDS Reporting & Analysis	Yes	<u>Modify</u>
<u>UAS-15</u>	No	<u>Modify</u>	UAS-20	No	<u>Modify</u>
<u>UAS-30</u>	No	<u>Modify</u>	UAS-40	No	<u>Modify</u>
<u>UAS-45</u>	Yes	<u>Modify</u>	<u>UAS-50</u>	No	<u>Modify</u>
UAS-NY	Yes	<u>Modify</u>	UAS-NY IT	Yes	<u>Modify</u>

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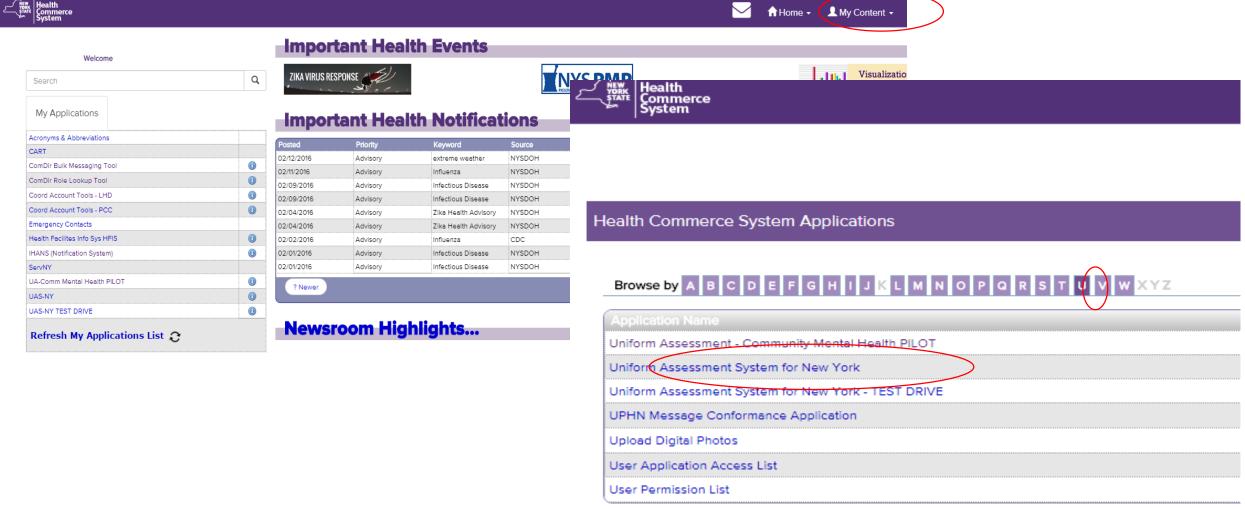


HCS Coordinator Resources

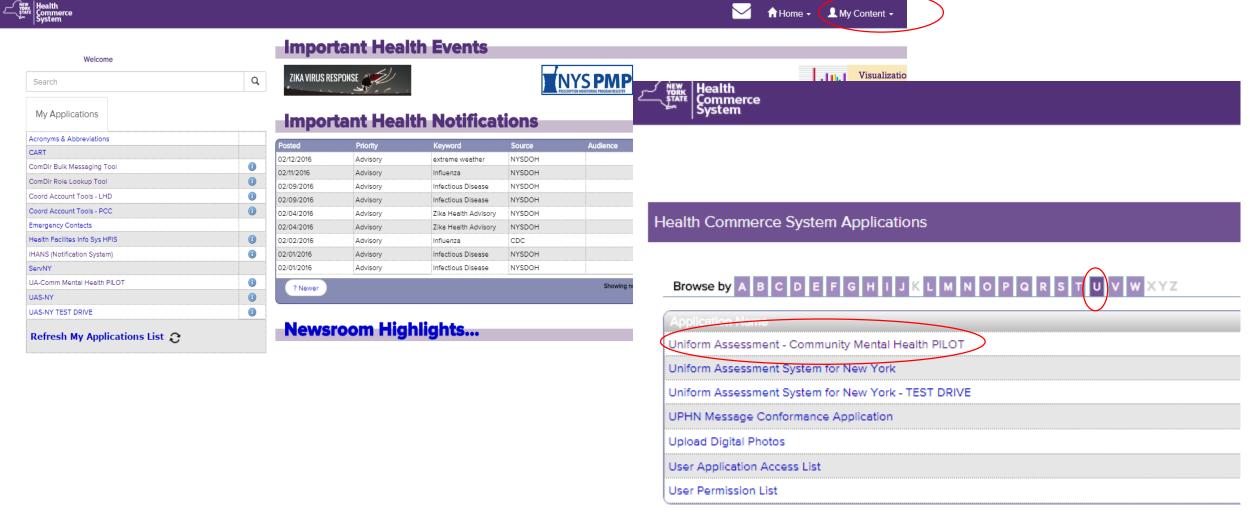




Accessing the Applications (Training)



Accessing the Applications (Interim Solution)



Milestones

Description	Timeframe
All HCS User accounts must be created and provisioned with an appropriate OMHCMH role assignment and Trust Level 3.	May 1, 2016
Introduction to the UAS-NY Training Environment Webinar	May 10, 2016
All required training must be completed	June 30, 2016
Begin conducting assessments	July 1, 2016

Questions?

Behavioral Health Program and Policy Questions

via email: <u>UA-CMH@omh.ny.gov</u>

Community Mental Health Assessment System—Interim Solution User Support

via email: helpstar@ciminc.com

telephone: 734-930-0855 (please specify that call is related to the Community Mental Health Pilot software in New York)

UAS-NY Training Support

via email: uasny@health.ny.gov telephone: 518-408-1021 (option 1)

Organization Transition Support

via email: uasny@health.ny.gov telephone: 518-408-1021 (option 2)

Health Commerce System

Telephone: Commerce Account Management Unit:1-866-529-1890

