Pre-Conference
Institute &
Workshop
Descriptions

37th Annual ACLAIMH Conference

Housing Is Healthcare
...and so much more

Mind Body Spirit

Exercise
Be Grateful
Meditate
Breathe Deeply
Get Plenty of Sleep
Eat Organic
Drink More Water
Get Outdoors
Smile More
Eat Leafy Greens

Association of
Community Living
Agencies in Mental Health
November 1 ~ 4, 2016 Sagamore Resort
P1. Behavioral Health Managed Care: A New Perspective on Services

The inclusion of licensed housing in managed care will be here before you know it. Many providers are already billing managed care for other programs and most are approved to deliver HCBS services. Although licensed housing is currently carved out of behavioral health managed care, all other Medicaid programs are in. With HARPS and HCBS services now state-wide, providers need to look at how their service’s not only best meet the needs of mental health consumers, but how they fit into the new managed care reimbursement structure. This pre-conference institute will delve into the inclusion of Social Determinants of Care, Trauma Informed Care, and Value Based Payments in the context of delivering behavioral health services in a managed care environment. These are some of the new ways of looking at and delivering services that will make the transition to managed care a success.

P2. Take Compliance Home to Your Agency

Come to this pre-conference to hear from the NYS OMIG Bureau of Compliance (BOC) on Medicaid’s mandatory compliance obligation and how BOC assesses providers’ compliance programs. You will learn how to determine if you are required to have a compliance program and BOC staff will provide insights on what they look for under each of the Eight Elements required of compliance programs. The presentation will include a discussion of the process that BOC uses when conducting compliance program reviews as well as the consequences for failing to meet the mandatory compliance obligation, which can include sanctions, penalties or revocation of participation in the Medicaid program. References to OMIG’s website and the compliance resources housed there will also be addressed.

WORKSHOP SESSION I

1. The World of DSRIP & Value Based Payments

New York has adopted an ambitious plan for value-based purchasing (VBP) in its Medicaid program. Over the next five years New York aims to have 80 to 90 percent of Medicaid payments made through alternative payment models that entail shared risk tied to cost savings and quality measures. New York’s VBP plan is part of the roll out of the Delivery System Reform Incentive Payment program (DSRIP) that will distribute $7.3 billion in Medicaid funds to 25 new organizations in the state, called performing provider systems (PPS). Under DSRIP, each PPS will be funded for five years to build an integrated delivery system, reduce preventable hospital admissions and emergency department use by 25 percent, expand access to primary care and behavioral health services and manage population health. Implementation of the VBP plan and DSRIP are inextricably linked. Value-based payment is essentially payment based on the quality and worth of the service provided to the patient rather than the number or quantity of services provided (typically cited as the chief problem with fee-for-service payment models). The VBP plan is intended to enable providers to sustain the costs of care coordination, patient engagement initiatives, infrastructure, including information technology investments, and workforce training and redeployment that must accompany the shift of 25 percent of acute care utilization to community-based settings. DSRIP funds are targeted to pay for those costs during the planned five-year transition to VBP. This session’s presenter, one of the architects of these initiatives, will provide an overview and update of this emerging Medicaid world.

2. Creating a Culture and Systems that Align Strategies and Outcomes with New Partners

Everything is changing but are your agency culture, internal processes and staff changing with it? This presentation will outline strategies for agencies to align their goals and missions with those of our new external stakeholders such as Managed Care, DOH, DSRIP, PPSs, and Health Homes. Further, it will address how to create a culture amongst staff so that they understand the need to manage outcomes so that the agency is brought into alliance with emerging philosophies in healthcare, including reducing costs, reducing high cost medical services, improving outcomes, and focusing on population health.
3. Integrating Care Management Services in Rural and Urban Communities and Hospital Settings*

RSS care management programs will highlight innovative approaches to navigate and serve rural and urban communities in Upstate New York while reducing barriers in healthcare and facilitating access to care. Presenters will discuss how they gained valuable insights about the importance of collaborative strategies to address challenges and reduce risks. In addition, presenters will review detailed lessons learned as well as opportunities to implement a comprehensive set of solutions to enhance healthcare outcomes in these communities. Presenters will also share their experiences with implementation of care management services in a hospital setting, coordination of care including strategies to reduce the risk of readmission or avoidable ER visits. Presenters will emphasize the importance of sharing electronic medical records, and timely follow up after care transitions, lessons learned, and improved care coordination and outcomes.

4. The Future of Success - Emerging Leaders

Community mental health services, especially residential, have developed, grown and changed tremendously over the last 40 years with many agencies led by administrators who have been with their agencies for 20 or more years. Most of these leaders have been part of most of the change and growth so they have invaluable historical experience and an intense interest in the success of their agencies, It is up to those still present to pass on the knowledge and passion of this work to new leaders. On occasion this “just happens” but in order to be sure the work of the past continues, new leaders must be prepared in many ways. This workshop will help to identify the following: Who are Emerging Leaders? Recruitment/Identification of Emerging Leaders (Current employees and Perspective employees). The role of the current leader (Modeling and Mentoring). Formal and Informal programs for developing leadership. Qualities of a Leader. Supporting new leaders, and Passing the baton - when is it time to "move on or move out"?

5. Enhancing Staff Competencies in Supportive Housing Through Effective Supervision*

Providing effective supervision is an absolute must in this complex climate of providing supported housing for individuals with a host of psycho-social stressors. The presenters will share techniques used with staff that help to enhance their competencies as they work with individuals with complex needs. They will discuss how to effectively balance administrative and clinical supervision as well as accountability and follow up. They will also share tools that help shape the supervisory session. Attendees will walk away with an increase in skills related to effective supervision; how to maximize the sessions, how to foster safety and trust in the relationship, understanding supervision as an essential component in behavioral health, an increased awareness of integrating risk management, reduction in recidivism to hospitals, as well as how to minimize incidents, enhance staff retention, and how to foster an environment that values all employees at every level. Attendees will be invited to discuss supervisory challenges and they will offer tips and strategies. Supervision can be a wonderful gift to staff if conducted with a sense of commitment and passion to enhancing both staff competencies and providing clinical excellence.

6. Enhanced Community-Based Integrated Care Strategies for Individuals with Complex Needs*

Individuals living with serious mental health conditions represent one of the most medically vulnerable populations. This population frequently experiences complex health and psychosocial needs, placing them at risk for adverse health outcomes. Operating under the guiding framework of recovery, whole health and wellness, Community Care Behavioral Health developed and implemented innovative community-based integrated care strategies designed to meet the needs of members with complex needs. Come learn about these strategies and how evaluation results and lessons learned have informed the enhanced boots-on-the-ground strategy currently being implemented to assist HARP members in connecting to an integrated provider community through Community Care’s partnership with CDPHP.

Please note: This program is only offered in Albany, Broome, Columbia, Fulton, Greene, Montgomery, Rensselaer, Saratoga, Schenectady, Schoharie, Tioga, and Washington Counties.

*This session will provide 1.5 continuing education hours for LMSWs and LCSWs.
7. **Study on the Highest Utilizers of Hospitals: Data-driven Approaches to House the Most Vulnerable**

Individuals who frequently use hospitals and emergency departments (EDs) for avoidable reasons, often suffer from multiple and debilitating co-occurring chronic medical, social and behavioral health conditions that exacerbate their unmet health needs. Additionally, they experience many negative social determinants of health: poverty, homelessness or unstable housing, unemployment, and social isolation. As New York State works to transform the way services are paid for and delivered under the Delivery Systems Reform Incentive Program, comprehensive solutions are needed to effectively bend the healthcare cost curve for some of Medicaid’s most vulnerable and high-cost members: homeless frequent users of hospital systems.

Convened by CSH, the Bronx Health & Housing Consortium and the Bronx RHIO a group of committed Managed Care Organizations, Supportive Housing Providers, Health Homes and Hospital administrators are collaborating in innovative ways to address the housing needs of their most medically complex clients with unmet health needs by identifying and prioritizing their Bronx homeless frequent users of hospital systems for a potential supportive housing intervention. This presentation will show how linking care management and supportive housing realizes stabilization of the most chronically ill homeless Bronx individuals, as it reduces avoidable hospital use and achieves health care cost savings. It will show how community partners, working together, can effectively address the social and economic complexities of homelessness.

8. **Sherlock 101: Investigations in Evolving Times**

From "NCIS" to "Law & Order" we are surrounded by investigatory scenes on TV; but what happens when an issue or incident occurs in real life? Whether it involves an employee or a consumer (or both), an often unfortunate and infrequent part of your job may require an in-depth and lengthy review of allegations of wrong-doing; most commonly compliance, financial, quality of care, or HIPAA related yet changing every day. Even when the facts are gathered and actions are taken the investigation does not stop there. Using tricks of the trade, case studies and lessons learned to identify both best practices and loopholes, this interactive session will cover preparing for, conducting and completing investigations on a myriad of issues and incidents that affect every agency.

9. **The New Rules for Minimum Wage and Exempt Employees – Impacts on Non-Profit Providers**

Over the last year there have been rule changes at both the state and federal levels that impact personnel costs for employers. These changes impact the minimum wage rate in NYS as well as the federal definition of an exempt employee and it’s overtime rules. Not-for-profit employers that rely primarily on government funding are receiving little or no reimbursement for the increases in personnel expenses that will result from these changes. This session will cover the background of how the changes came about and what a not-for-profit must do to be compliant with the new rules. In addition to some of the direct impact that will be experienced by these changes, the workshop will identify indirect effects along with strategies to address them with minimal risk. Also discussed will be activities currently underway by a number of coalitions that are advocating for New York State to pay for these new unfunded mandates.

10. **NYS OMH: The Transition to Managed Care and Home and Community Based Services**

This session will provide a deep dive into some of the specifics of the transformation to Medicaid Managed Care with outcomes to date. Although the Medicaid component of community residences will be delayed in NYC, all other Medicaid Behavioral Health Services transitioned to Managed Care on October 1, 2015 and the rest of the state’s services transitioned on July 1, 2016. Also, many of you are HCBS providers; in NYC, those services started January 1 and the ROS started on October 1, 2016. Providers have been actively contracting with Managed Care Companies, setting up new billing systems for programs, and working out how they will market and provide their new Home and Community Based Services. Come to this session to hear how the transition to Managed Care and HCBS services has progressed to date; and what you need to know to continue to move your organizations in the right direction.

*This session will provide 1.5 continuing education hours for LMSWs and LCSWs.*
11. New York State Lobbying and ACL
   This presentation will cover a number of topics related to Lobbying. Are non-profits allowed to lobby? Is lobbying effective? What is ACL’s role in government advocacy efforts on behalf of its members, which include educating government officials in the legislative and executive branches about members’ statutory, regulatory and funding challenges. Attendees will hear a review of the tools used by ACL, as well as take a closer look into some enhanced advocacy efforts put forth this past year. Included in this review will be an explanation of how public relations experts have helped to make our voices louder in the advocacy process (e.g., the NYNY4 Campaign), and how “Calls to Action” and social media have amplified grassroots efforts. These, along with candidate forums and the Political Action Committee are prime examples of how ACL is increasing their role in effective lobbying, and you’ll learn how you can play an important part in the overall strategy to enhance ACL’s efforts.

12. YOU’RE HIRED, YOU’RE FIRED - - When Hiring Mr./Mrs. Right Becomes So Wrong
   Most employers worry about how to fire employees without legal repercussions. After all, breaking up is hard to do (or so goes the song), and nothing results in more lawsuits than the termination process. Unfortunately, too many employers don’t consider these ramifications until termination day. But, what if you could avoid complicated discharges before they happen? Well you can, but it requires a much earlier and better review of potential staff at the hiring stage and current staff when you conduct evaluations. This presentation will provide proactive approaches for making better hiring decisions, more accurately evaluating performance and terminating employees with less heartache and litigation. Along the way, we will also cover strategies for improving employee performance through effective evaluations and how to best take an employee through the difficult situation of hearing negative feedback, or worse, that it is time to part ways.

13. New York Justice Center: Evolving Challenges and Practical Tips for Providers*
   Attendees will gain practical insight regarding Justice Center investigations including the scope of the Justice Center’s prosecutorial and civil powers, how to handle requests for information and discovery, reporting mechanisms, the categories of findings and opportunities for hearings and appeals. An update will provide a current overview of Justice Center initiatives and important recent ruling and precedents defining the scope and civil and criminal jurisdiction of the Agency and employee rights.

14. Risks of Business Associate Agreements and Privacy Liability
   This program will help ACL members understand the growing, and likely uninsured exposures, arising from the growing business associate membership and managed care arrangements agencies are entering. Particular detail will be spent on the potential regulatory fines and penalties ACL members face for failure to properly address privacy issues. In addition to privacy liability, this workshop will also address the growing merger and acquisition trends, and the potential insurance and risk management agencies should consider.

15. The Power of Compassion: The Heart of Human Service*
   We have learned how to listen, to sympathize, to empathize...but have we really developed the art of compassion? Compassion is the willingness to enter into the suffering of others...to feel their pain and to attempt to alleviate any suffering. But in the world of direct support is there a price we pay for compassionate care? How do we ensure that our efforts of compassion are not taking a toll on our personal health and well-being? Exploring these issues together will help us to discern a path to healing both for ourselves and those we serve.

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16. A Roadmap to Using Electronically Collected Information to Make Data Informed Decisions

Industries have been using electronically collected information for making data informed decisions for years. Today, with ever increasing pressure on both funding and resources, it is critical that agencies begin to look at electronically collected information to guide them in making both short and long term decisions. Some agencies are more data enabled then others but few understand, not only how to use the data, but what data to look at to start. This presentation seeks to remove some of the unknowns and demonstrate that there is a scientific process that can be followed; the key is planning and commitment in order to succeed.

This session will guide the audience through the process that it takes to use collected data for making informed decisions. Presenters will focus on the steps it takes to move an organization into a data oriented mindset by first covering the role that IT plays in this process as well as the infrastructure needed to support the endeavor. Next presenters will discuss how to organize to identify and set goals for collecting the data needed. Lastly presenters will demonstrate how to use the goals an agency sets to identify key performance indicators that will then be used for making informed decisions. The session will go into detail on how to prepare and select the indicators that matter most to an agency using working examples. The goal is to demonstrate how to use scientific principles to organize, execute, and analyze information building on small successes in order to reach the goal of an agile organization able to react to a changing environment.

17. Work is an Anchor to Wellness

Presenters aim to increase the understanding of the benefits of Peer-Operated services to an individual’s wellness, recovery and long term stability. This presentation will discuss how peer-operated services empowers like-minded individuals to obtain and maintain recovery with the assistance of a peer specialist. The goal of this presentation is for the participants to understand the importance of implementing peer operated services as well as the many opportunities to implement peer services that are developing under the Health and Recovery Plans’ (HARP) Home and Community Based Services (HCBS) program.

18. Importance of Interior Design in Promoting Wellness and Recovery

Our panel will discuss the importance of interior design in promoting wellness and recovery. We will have the design team from Interior Resources, leading architectural firm and two agencies discuss the broad aspects of interior design, space planning and their relationship to project success and final intent of promoting wellness and recovery. ACL member agencies to offer end user perspective on what has worked and not worked and what they are looking for moving forward. Panel will demonstrate latest technology and design tools available to achieve fantastic end results.

19. Managed Care Roundtable — Upstate

These Managed Care Roundtables will offer providers an opportunity to have a conversation with Managed Care Organizations (MCO) about managed care issues. Although providers can meet individually with MCOs that they contract with, and providers can access OMH’s bi-weekly calls to report issues, we thought it might be a good idea to have a few MCOs in a room with providers to discuss issues in general. They can learn more about our system and providers can hear about their practices and expectations. Select your session based on geographic area preference.

20. Managed Care Roundtable — NYC

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21. Managed Care Roundtable — Statewide

These Managed Care Roundtables will offer providers an opportunity to have a conversation with Managed Care Organizations (MCO) about managed care issues. Although providers can meet individually with MCOs that they contract with, and providers can access OMH’s bi-weekly calls to report issues, we thought it might be a good idea to have a few MCOs in a room with providers to discuss issues in general. They can learn more about our system and providers can hear about their practices and expectations.

Select your session based on geographic area preference.

22. No Letting Go: A Conversation with Randi Silverman

This powerful film is based on the true story of Randi Silverman’s family. It was adapted from the award-winning short film, ILLNESS, and is a feature drama that follows her family’s journey to understand and cope with the erratic behavior and emotional instability of their middle son, Tim.

No Letting Go gives voice to millions of families who suffer alone and in silence. This poignant film honestly depicts the potentially devastating impacts of mental health disorders, which affect 1 in 5 children in the United States every year.

Mrs. Silverman joins us with a screening of the movie trailer, as well as a presentation on the making of the film, followed by an audience Q&A. Copies of the movie will be available for sale at the Conference Registration Desk.

23. Everything OMH: An Update

This session with Associate Commissioner, Moira Tashjian, and Director of Housing, Brett Hebner, will provide an update and a Q&A on all things OMH. Do you have questions about BIP, SH enhancements, possibilities for reforming or transforming your properties? Do you want to hear about the types of reform projects that are happening around the state? This is the session for you to learn how to enhance funding or learn how to reform programs that might need updating.


This workshop will focus on the impact that smoking has on the health and lives of consumers in residential communities. Presenters will show a short video and present information from the research literature on how smoking affects a variety of critical health indicators that often result in early death. They will then engage in a dialogue with workshop participants on the barriers residents face in their efforts to quit smoking as well as systems-level barriers practitioners face in trying to help people quit. They will also identify some of the myths smokers and treatment providers have about smoking and what treatments work. This session will end with brainstorming ideas on what would help consumers quit who still smoke so that they can have a healthier and longer life.

25. Integrating Evidence Based Practices into Organizational Culture: A Case Study

Evidence Based Practices are widely regarded as an integral component of high quality service provision. With the push toward outcome based services, the behavioral health policy and practice landscape is primed for systemic and structured delivery of Evidence Based Practices. In 2015 Transitional Services for New York Inc. (TSINY), embarked on a new and exciting staff development initiative developing a framework to strategically implement Evidence Based Practices (EVP’s) throughout its programs. We chose Motivational Interviewing for our first implementation project that offered TSINY direct service staff a blueprint to adopt and execute Motivational Interviewing in their day-to-day practice. This presentation will review, analyze and dive into TSINY’s development and implementation of Motivational Interviewing. We will review the successes and challenges of delivering a highly structured staff development initiative in a multi-program agency as well as discuss significant outcomes and lessons learned from the project.

**Sessions #24 & #32 provide 3.0 continuing education hours for LMSWs and LCSWs. You must attend BOTH sessions to receive credit. Partial credit will not be awarded.
26. Creating a Recovery-Based Care Plan in the Era of Managed Care*

For today’s providers, the new environment of care promises an extra level of accountability that will require a new way of managing data. The process of creating person-centered service plans that meet all the quality assurance standards posed by CMS guidelines is a challenge for the most sophisticated organizations, not to mention agencies new to Medicaid billing and documentation. This session will provide guidance on developing person-centered service plans, with focus on the use of an agency’s data management system as a tool for compliance and assessment of services provided. Attendees will construct a hypothetical plan of care and come away with a list of strategies about how providers can meet and demonstrate quality assurance, monitoring and improvement standards.

27. Getting into the Game: Real Estate Development for Dummies

This session will provide an overview of the development of permanent supportive housing from a service provider perspective. Presenters will focus on the technical aspects of low income housing tax credits and other financing sources, as well as share practical experiences and considerations about the development process from an agency perspective. This session will be an excellent primer on affordable housing capital funding for agencies that have been awarded, have pending applications, or plan to apply for Empire State Supportive Housing Initiative service and operating funds.

28. SOARing to Recovery: Increasing Access to Income, Housing, Treatment & Employment Opportunities

SOAR (SSI/SSDI Outreach, Access and Recovery) is a community based program designed to increase access to Social Security disability benefits. Approval rates for SSI/SSDI applications among adults who are experiencing homelessness can be very low. Since 2006, SOAR states report an approval rate of 65% in an average of 81 days. SOAR is specifically targeted to individuals experiencing, or at risk of, homelessness who have a mental illness, medical impairment and/or co-occurring substance use disorder. SOAR and access to SSI/SSDI benefits can be a key step on the road to recovery by providing a stable source of income. Additionally, SSI/SSDI benefits supplement existing community resources and provides additional health insurance and treatment options as well as access to employment supports and stable housing. This presentation will introduce the essential elements of SOAR, how to have staff trained through the SOAR Online Course and opportunities for involvement within New York and community.

29. Innovative Approaches to Nursing Home Diversion

The Department of Health awarded pilot projects in 2014 to provide nursing home diversion supportive housing services. Federation of Organizations and The Salvation Army took on the challenge to provide these services with Federation testing their pilot in Nassau and Suffolk Counties and The Salvation Army testing their pilot in Onondaga County. Join us for a look at the development of two individual program models and how these innovative approaches are being provided in two different regions of New York. We will explore the achievements, challenges and services provided by two clearly different program models. In addition, we will discuss some of the major differences in providing housing services in two distinct regions of New York. As our population ages, all service providers must begin to explore ways to maintain community living for the individuals we serve.

Nursing home diversion services are not only cost effective but they provide individuals with the enhanced services needed to maintain dignity and independence as they age while remaining in the community.

*This session will provide 1.5 continuing education hours for LMSWs and LCSWs.

**Mobile Conference App**

Access all of your conference information right from your smartphone, tablet or laptop! Take notes, connect with your peers, keep track of sessions you want to attend — right in the palm of your hand. **Watch for details on downloading the app before you get to The Sagamore!**

**ACCLAIMH Annual Bash**

Take a break from all the commotion and let off some steam at our annual closing night theme party. Relax, have fun and celebrate with your peers!
30. Healthcare Reform in NYS: The Alphabet Soup Demystified

While CBO executive leadership is, and has been, offered repeated opportunities to engage with NYS’s healthcare transformation initiative, the staff on the ground have often been left with, at best, limited access to information and conversation that would serve to explain the intent of transformation elements and initiatives, “connect the dots” among transformation elements and initiatives, understand how these contribute to DOH’s Triple Aim and appreciate how it will affect their work with persons served. This presentation will serve as a primer. It will present the data, facts and rationale behind NYS’s Medicaid Redesign initiative, explain the structure and purpose of DOH’s three healthcare transformation elements, Health Homes, DSRIP and HCBS: how they fit together to address population health, and the opportunities they offer with regard to work and desired outcomes associated with behavioral health services. In addition, the presenter will define the emerging relationship between community based behavioral health organizations and Medicaid Managed Care Plans, discuss ways in which the transformation changes expectations of how behavioral health CBO’s deliver services to persons served, and how HCBS and new SPA services allow for more targeted & flexible interventions better aligned with population health. Finally, participants will engage in a discussion of how all this impacts their relationships and work with persons served.

31. The Coexistence of Violence, Victimization, Substance Use and Mental Health*

This workshop is designed to inform clinicians, researchers, educators, advocates, consumers and all persons working in related fields about the complex issues affecting victims of intimate partner violence. Presentation and discussion on identifying trends associated with victims’ barriers to recovery and safety will be featured, along with an engaging dialogue on how to eliminate the stigma and discrimination by law enforcement and other vital members of our society. Through engaging conversation and hands on activities, participants will explore how domestic violence, substance use and mental health concerns are closely intertwined.

32. Don’t Let Your Life Go Up in Smoke: Our Common Health Crisis - Part 2**

This workshop will focus on the impact that smoking has on the health and lives of consumers in residential communities. Presenters will show a short video and present information from the research literature on how smoking affects a variety of critical health indicators that often result in early death. They will then engage in a dialogue with workshop participants on the barriers residents face in their efforts to quit smoking as well as systems-level barriers practitioners face in trying to help people quit. They will also identify some of the myths smokers and treatment providers have about smoking and what treatments work. This session will end with brainstorming ideas on what would help consumers quit who still smoke so that they can have a healthier and longer life.

33. Housing Development for Smaller Agencies: Can it be Done?

This presentation will focus on how a smaller agency in a rural/suburban area was able to develop a mixed use project of more than 60 beds with tax credits, OMH and other funding sources. Financial, programmatic, and community obstacles will be discussed and how this agency overcame all of them. They are now poised to do another.

34. Building a Board of Directors for the 21st Century: A Focus on Board Roles and Responsibilities

What are the best roles for our Boards of Directors? What are the legal responsibilities of the Board and each Board member? Should the Board help to raise money for programs?

These are the questions that come up in Board meetings or in the parking lot after the Board meeting. Ms. Cameron will help attendees learn about the expectations and responsibilities of Board members, how to attract and retain good people for the Board, and the role of the Board in fundraising.

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35. Beyond the Two Year Transition Period: Establishing Your Business Case

Value Based Payment contracts are inevitable and in absence of any real quality metrics that measure recovery how can housing and BH providers showcase their "Value" in a way that is marketable to MCOs and PPS. The need to identify strategies to enhance the development and use of quality measures that align with MCOs and PPS is more essential than ever. This can improve outcomes for individuals with mental health and better help providers negotiate financially sustainable rates.

The presentation will offer a closer look into one provider’s experience in Aligning Measurement Priorities to support the Transition to Managed Care and Value-Based Purchasing, as well as provide a structured approach in creating a marketable business case that includes:

- Identifying worthwhile and obtainable metrics to track
- Creating a quality measurement program that is consistent with MCO standards
- Improving the accuracy of your data collection process
- Increase your organization’s confidence in data-driven decision-making

36. Out of the System and into the Workforce: Activation and Accommodation

The unemployment rate is not our biggest problem...the lack of participation in the workforce is. This presentation will take an honest look at what we need to do as a community to change this unsettling dynamic. Focusing on poverty and its relationship to mental health (and the significant data on this subject), this presentation will be a "call to arms" to empower both providers and individuals with lived experience to begin the conversation we need to have: Why are we settling only for public benefits? Participants will be engaged in a multimedia presentation that is sure to engage.

37. Comunilife's Social and Medical Respite Program as a Transition to Permanent Housing

Comunilife's Social and Medical (Physical and Mental) Respite Health Program is a unique model which expedites housing at the same time it provides short-term acute and post-acute medical care to homeless and other unstably housed adults who are medically cleared for hospital discharge but do not have a suitable residence in which to complete their recovery. The Respite Program combines medical follow-up with care management activities including the securing a permanent housing. Funded by participating hospitals, Comunilife's Social and Medical Respite Program benefits all involved: It improves health outcomes, reduces presentations to emergency rooms and re-hospitalizations for at-risk adults, helps hospitals reduce costs which result from costly discharge delays and readmissions, and ensures that previously unstably housed adults are placed in permanent housing and receive the supports necessary to remain in them.

38. Elder Care Health Outreach (ECHO)*

In 2013, Breaking Ground, in collaboration with CUCS and Janian Medical Care, developed an innovative set of services—Elder Care Health Outreach—to improve quality of life and to lower health care costs of tenants as they age. After a year in operation, they have data on outcomes, lessons learned, and plans to expand.

39. Options in Housing and Health Care

Options for Community Living has designed and developed programs to integrate the housing, health, and mental health needs of Suffolk County residents. On January 19, 2016 Options opened its Richmond Blvd., licensed enhanced apartment treatment program as part of OMH’s commitment to the redesign of mental health housing. This unique facility is a 12-bed licensed apartment program in one building that is divided into five separate apartments that house individuals with mental illness and co-occurring chronic medical conditions. Individuals who live at the Richmond site have demonstrated the ability to live independently but with robust additional support services. Richmond is staffed by two Apartment Treatment Counselors, a Healthcare Facilitator, an ADL Specialist, a Nutrition/Cooking Specialist, Medication Management Specialist and a part-time Recreation Specialist. In another program, Options Supported Housing program, we have a Healthcare Facilitator (HCF) who helps those residents with chronic or acute health conditions. Residents are encouraged to work with their service providers to develop a collaborative healthcare strategy that includes education on the role of diet and exercise in managing their overall wellness—they are linked to the appropriate providers. In addition, the HCF helps residents obtain assistive technology, equipment and home services that allow them to remain safely in the most independent setting possible. This workshop will provide participants with different staffing and housing options that can be developed to assist individuals with severe medical issues manage their overall wellness while improving outcomes on health management and reducing the need for emergency interventions such as ER visits and hospitalizations.

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40. **Affinity Place: Peer-Run Respite as a Crisis Alternative**

Affinity Place is a peer-run respite and hospital diversion program in Rochester, NY which has now been open for over a year. This presentation explores how one navigates crisis recovery on their own terms without hospitalization and with the utilization of peer-led service. It highlights the collaboration between East House Corporation’s Peer-run Respite Affinity Place and the Mental Health Association in the Rochester, NY region. This presentation will reflect on the outcomes of Affinity Place’s first year and a half.

41. **Technical Assistance with April Wojtkiewicz & Brett Hebner**

Do you have any questions on how to do property worksheets for licensed programs? You could be leaving money on the table if you are not doing it correctly! Are you interested in finding out what can be reimbursed when your programs are dealing with bed bugs? Has your agency been thinking about redesign of residential programs? This session is a must for all contract and fiscal staff. Every year at the ACLAIMH conference, OMH provides an opportunity for providers to learn about issues such as contracts, development, building renovation and many other topics. This session will review anything that is new and answer your questions.

42. **Fort Ticonderoga: The Key to a Continent**

Situated at the junction of Lake George and Lake Champlain, Fort Ticonderoga played a key role during both the French & Indian War (1754-1763) and the American Revolution. Matt Keagle, Curator at Fort Ticonderoga, provides a historical background and talks about how Fort Ticonderoga's history is shared with visitors today.

43. **Abuse Prevention Tools - Models for Provider Agencies***

In an effort to provide agencies with practical abuse prevention resources, the NYS Justice Center has created two models for practice to share with providers. The first is a Self-assessment for an Abuse Free Environment (SaAFE) tool. The second is a model Abuse Prevention Policy. This workshop will include review and discussion of both resources which are designed to support a provider’s efforts to prevent abuse and neglect of people in their care. Attendees will learn how to; methodically evaluate the strengths and needs of the agencies abuse prevention measures, identify risk factors within their agency, how to determine areas to focus on and priorities for performance improvement projects, and identifying key components of a model abuse prevention policy, as well as other resources to mitigate the identified areas of risk. This session will help housing providers understand how these tools apply to your organization through case scenarios and other discussion.

44. **Navigating the Anti-Kickback Statute for Behavioral Health Providers**

As healthcare providers are encouraged to partner with one another to transform our health system, some providers may be surprised to learn that financial relationships between providers are heavily regulated. Providers will learn about the federal and New York anti-kickback statutes, how they apply to healthcare providers, and when to seek advice about potential violations of the law.

45. **What Non-Profit Boards of Directors Need to Know About Data Security and HIPAA**

This session will discuss the importance of data security and HIPAA compliance to non-profit officers and boards of directors. We will discuss the duties of officers and directors and identify the information that should be known to all officers and directors regarding this critical area of compliance. The presentation will include statistical trends, reported breach incidents and other real life examples to illustrate the challenges facing officers and directors and need for leaders of non-profits to be informed about this critical topic. Not for profit agencies in this industry are increasingly being built around electronic data, so a strong data security program is one of the best ways to protect and enhance that business. The question that often arises is how much does the officer and director need to know and understand about a non-profit’s data security program in order to fulfill their duties. This session will include an educational overview of HIPAA and data security requirements and will offer participants practical tips and advice about how to be more informed regarding their organization’s data security program and to establish appropriate reporting and response measures concerning breach incidents and other compliance issues. This will be a practical workshop designed to inform and engage the participants about data security and HIPAA from the perspective of the officer and director.

*This session will provide 1.5 continuing education hours for LMSWs and LCSWs.*