From: Toni Lasicki
To: Maureen Mussey
Subject: FW: Managed Care Updates - week 4
Date: Thursday, November 12, 2015 4:40:37 PM

Please put on web

From: Swinford, Joseph W (OMH) [mailto:Joseph.Swinford@omh.ny.gov]
Sent: Friday, October 23, 2015 5:30 PM
To: Swinford, Joseph W (OMH) <Joseph.Swinford@omh.ny.gov>
Cc: Weiskopf, Gary M (OMH) <Gary.Weiskopf@omh.ny.gov>; Carito, Charlotte (OMH) <Charlotte.Carito@omh.ny.gov>
Subject: Managed Care Updates - week 4

It is hard to believe that we are fast approaching the end of the first month of the NYC Behavioral Health Managed Care implementation!

In this week's update, we want to highlight a few items of interest to the field. While there are not new guidance documents attached to this week's update, there are some important items below.

- New York State is in the process of qualifying Medicaid Managed Care plans who will manage the behavioral health benefit for counties outside of New York City.

- In NYC, many providers have been participating in claims testing with Managed Care Plans. These providers and the billing vendors who process their claims are doing great work to identify issues. This collaboration will help to avoid claims being unnecessarily rejected.

- An ongoing outreach to ACT and PROS providers in NYC is underway. We are asking all ACT and PROS providers who have a contract with any of the following Medicaid Managed Care Plans: Affinity, Amida Care, Emblem, Metro Plus, and VNS, to please contact Beacon's EDI Helpdesk at 888-247-9311 to test your systems. You will need to work with Beacon's EDI staff to process test claims.

- Though Medicaid Managed Care Plans began managing behavioral health benefits in NYC effective October 1st, the new Home and Community Based Services (HCBS) providers are making preparations to start serving enrollees on January 1, 2016. Detailed training hosted by the Managed Care Technical Assistance Center (MCTAC) is underway for Health Homes, Health Home Care Managers, and providers offering HCBS services to provide detailed training. Please refer to the website WWW.MCTAC.ORG for a list of events as well as an array of other resources.

- Once again, we want remind you that OMH has a dedicated mailbox for your Managed Care questions. To ensure responses to all questions related to this

transition are coordinated, we are asking that questions, issues, and/or concerns be submitted to OMH-Managed-Care@omh.ny.gov

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